3 PHASE TRAINING



Disaster Preparedness & Emergency Management

Prepare utility teams to coordinate emergencies, restore service, and improve readiness.

What is the course?

Build on emergency plans with practical coordination before, during, and after incidents. Explore how utilities assess damage, set restoration priorities, share information, request help, and capture lessons for the next event.

Who should attend?

Utility emergency managers, operations supervisors, control-center staff, field and logistics leaders, communications teams, business continuity personnel, and executives with incident responsibilities.

Eight hours of instructor-led training.

Why Choose Us?

Cost
Your organization pays one course fee with unlimited attendees at no extra cost.

Quality and Experience
Real projects and interactive discussion connect concepts to practical decisions.

Customization
Each course content is individually customized to your team and organization

Content examples

Readiness and command

- Hazards and dependencies
- Emergency plans and roles
- Incident command
- Emergency operations centers

Response and restoration

- Situational awareness
- Damage assessment
- Mutual assistance
- Restoration priorities and resources

Communications and recovery

- Public and stakeholder updates
- Operating coordination
- Recovery and exercises
- After-action improvements

training@threephasetraining.com www.threephasetraining.com 480-330-8818