3 PHASE TRAINING



Electric Utility New Employee Orientation

Give new employees a practical introduction to electricity, the grid, and their utility's role.

What is the course?

Build a shared vocabulary for field, office, and customer-facing employees. Follow power from generation to the customer, see what affects electricity costs, and learn how the utility works with industry partners. Timing is flexible, starting at 90 minutes.

Who should attend?

New hires, interns, and employees moving into utility roles.

Why Choose Us?

Cost
Your organization pays one course fee with unlimited attendees at no extra cost.

Quality and Experience
Real projects and interactive discussion connect concepts to practical decisions.

Customization
Each course content is individually customized to your team and organization

Content examples

Electricity and generation

- Voltage, current, and power
- AC and DC
- How generation works
- Common utility terms

From the grid to customers

- Transmission and distribution
- Substations and transformers
- Customer service connections
- Power versus energy

How your utility fits in

- Electricity use and customer costs
- Your utility's role
- Industry partners
- Examples tailored to new hires

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