3 PHASE TRAINING



Utility Rates & Regulation

Follow a utility rate case from the initial filing to the charges on a customer's bill.

What is the course?

Build a revenue requirement, assign costs to customer classes, and use a tariff to calculate what customers pay. Explore the roles of commissions, utilities, and stakeholders, then work through a mock commission decision.

Who should attend?

Utility employees in engineering, operations, customer service, finance and regulatory affairs, along with board members and public agency staff who review utility proposals.

Eight hours of instructor-led training.

Why Choose Us?

Cost
Your organization pays one course fee with unlimited attendees at no extra cost.

Quality and Experience
Real projects and interactive discussion connect concepts to practical decisions.

Customization
Each course content is individually customized to your team and organization

Content examples

Rate cases and oversight

- Who regulates each part of the bill
- How a rate case becomes a tariff
- Revenue requirement
- Commission decisions

Cost allocation and tariffs

- Costs by customer class
- Energy, demand, and fixed charges
- Reading a tariff
- Reconstructing a bill

Planning and customer impacts

- Wholesale power costs
- Planning and reliability
- Emerging rate designs
- Customer protection

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